# **NESD Nutcracker Scenarios, Tickets & Safety**

# Current Plan / Scenario 1

#### **Live Performance:**

Seating for our live audience is limited to maintain social distancing with three seats taped off between parties & every other row remaining empty. The production is roughly an hour & thirty minutes long with a shortened intermission for dancers. Audience members will remain in their seats. Additional safety procedures are listed below & must be adhered to by all audience members attending the live performance.

The Matinee show will be at 2:00pm & the Evening show will now be at 5:00pm. This makes for an earlier night for the dancers, less waiting time in between shows & less of a pick-up & drop off process for parents. Additional info & detailed schedule will be provided in a separate email.

#### **Ticket Sales:**

#### Pre-Sale

Tuesday, December 1<sup>st</sup> at 8:00 am - December 8<sup>th</sup> at 8:00pm - Open to NESD Nutcracker Families Only at www.newenglandschoolofdance.com

During the pre-sale each dancer will be guaranteed a maximum of 3 tickets per performance at \$30 per ticket. This means that families can purchase up to 3 tickets for the matinee performance and 3 tickets for the evening performance. Seating will be general admission and each party will be given a specific arrival time after tickets have been purchased. Since the lobby is closed, this system will help to maintain distance between parties and get everyone to their seats in a timely fashion. All seats in the theatre are excellent for viewing. Tickets will not be sold at the door and are non-refundable.

A pre-sale code will be emailed to each family in the production on November 30th before the pre-sale begins. Please do not share this code with anyone.

### **Remaining Ticket Sales**

Wednesday, December 9th at 8:00am - December 17th 8:00pm on www.newenglandschoolofdance.com

Remaining tickets within the limited, COVID-19 capacity will be released on December 9th & may be purchased for \$30 each. "Remaining ticket holders" may arrive at their assigned time if they wish to sit separately or the assigned time of the "pre-sale ticket holder" they wish to sit with.

#### **Livestream**

Tickets for our **professionally filmed** livestream will also be available on <u>www.newenglandschoolofdance.com</u> from December 1<sup>st</sup> at 8:00am – December 17<sup>th</sup> at 8:00pm for \$30.00 **per person, per show.** A convenient "Watch Now" button will be sent with your online ticket receipt making it easy to get access with one click at show time.

# **Audience Safety:**

- Masks are mandatory for all audience members, dancers & volunteers. A mask must be worn in the theatre
  during the performance and in common areas such as the bathroom & lobby. Those who are unable to comply
  with this rule are asked to watch via livestream.
- NESD will provide hand sanitizer for each of our guests upon entry.
- All parties must arrive at the assigned time to avoid any gathering and will be seated in a timely manner. These
  times will be given at a later date.
- Once parties are seated an usher will tape off the next three chairs to maintain distance. Every other row will remain empty.
- Audience members must remain in their seats at all times

- All audience members will exit via the fire exits in the same order they entered. Parents of dancers, please see dismissal instructions.
- Restrooms, all touch surfaces in the lobby, and all theater seats are sanitized between shows.

## **Backstage Safety:**

- NESD will require each student to sanitize their hands at check-in and provide hand sanitizer in backstage areas.
- Restrooms & all touch surfaces will be sanitized before the students arrive & throughout the day
- Students will be set up in socially distanced "pods" by level in a large activity room. They will be escorted backstage to perform with their group once the group before them has exited the backstage area.
- Masks must be worn backstage at all times by dancers & volunteers. You will be allowed to decorate your mask
  to match Nutcracker costumes! More instructions on this will be provided in classes & rehearsals. NESD will
  provide extra disposable masks in backstage areas.
- We will be using projections instead of backdrops & limited sets to avoid additional bodies backstage

#### Scenario 2 / Back up plan:

In the scenario that the number of COVID-19 cases spike again in December but there is not a state-wide shut down we will hold the performance without a live audience and transfer all ticket purchases to the professionally filmed livestream. The small number of performers in our production would be able to stay distanced and organized in the large theatre space & still have the opportunity to perform the production they have worked so, incredibly hard on for the past few months.

If we find ourselves in this scenario we will allow time for parents to drop their child off with our parent volunteers and get home to view the livestream. In between shows we will allow for a 30 to 40-minute break to reset and provide healthy, pre-packaged snacks & water for each child. After the second show, we will allow travel time for parents to return for pick up, get all the kids ready & dismiss them by level (Primary to Advanced). An exact schedule will be given closer to the date if we find ourselves in this scenario.

#### Scenario 3 / Back up Plan:

Although we are hoping to be able to proceed with scenario 1 we are doing our best to be prepared for any occurrence. In case of a government mandated shutdown during our show day we have planned for our dress rehearsal to be filmed by Spotlight Video. In the scenario that we cannot hold our performance this film will also be professionally edited, showcasing the talents and hard work of your children. If this happens we will arrange to broadcast the film and also distribute copies to all ticket holders/families for the price of one ticket (\$30). Remaining ticket funds will then be refunded or credited to accounts. The option to donate all or a portion of the funds to the studio for production costs will also be available.

Thank you for taking the time to read through these details and as always, please let the office know if you have any questions. Dress rehearsal & Show schedules, hair & make-up details and more will be sent on Monday 12/30.

Sincerely, Ali